

# PRODUCT BASEPAGE

-  CITY-WIDE PAGING & MULTI-SITE NETWORKING
-  COMPLETE AND EASY INTEGRATION
-  MESSAGE DISPATCH
-  ALARM MONITORING
-  PBX INTERFACE
-  EMAIL INTEGRATION
-  ESCALATION MANAGEMENT



## BASEPAGE

BASEPage represents the single most significant achievement in the history of wireless messaging; marking the beginning of the next phase of evolution for messaging systems. BASEPage is a messaging platform designed for Microsoft Windows®; enabling the seamless integration of all forms of text messaging (SMS/TXT). Whether you are dealing with an on-site paging system, Short Message Service, email or DECT, BASEPage delivers messages effortlessly.

## COMPLETE AND EASY INTEGRATION

BASEPage integrates with a myriad of third party systems, such as fire alarms, security systems, nurse call stations and building management systems; enabling alarms to be directed immediately to the appropriate staff. In addition, messages may be initiated from any PC on the network or via a telephone interface.

## MESSAGE DISPATCH

Messages may be dispatched directly from the BASEPage client software or from your email application. Users simply select who they wish to contact from a list of recipients, type in their message and click on send.

## PBX INTERFACE

A voice-prompted telephone interface enables staff to send messages directly to recipients without the assistance of an operator. The user is guided through the paging process via a series of voice prompts.

## EMAIL INTEGRATION

BASEPage's integration with email lets you send email messages directly to wireless recipients, as well as send wireless messages directly to email.

## ALARM MONITORING

BASEPage may be interfaced with numerous third party alarm systems, enabling virtually any aspect of your premises to be monitored. Coupled with BASEPage's unique scheduling and escalation system, alarms may be dispatched to the appropriate staff; depending on the time of the day and which day of the week the alarm was activated. Additionally, all alarms are logged for future reference and if an alarm is not resolved, BASEPage can escalate the alarm to another recipient.

## CITY WIDE PAGING & MULTI SITE NETWORKING

BASEPage has been designed to communicate with commercial paging/SMS carriers to send messages directly to city-wide pagers and cell phones.

## NURSECALL INTEGRATION

When it comes to hospital paging systems and integration with a nurse call system, BASEPage is rapidly becoming the preferred product of choice throughout the world. Nursing staff are able to receive alerts and messages with on-site pagers, DECT handsets, mobile phones or city-wide pagers.

## ESCALATION MANAGEMENT

At your configuration, BASEPage employs escalation management and priority queuing. The escalation management enables a sequence of staff members to be contacted, at varying time intervals, until the call is answered. In addition, the priority system ensures that a priority call is sent immediately by moving it to the front of the queue.

# BASEPAGE

## TECHNICAL SPECIFICATIONS

BASEPage	
Recipient Capacity	30,000 Pagers, mobile phones, DECT handsets or email addresses
Group Capacity	10,000 Groups (with any combination of recipients)
Department Capacity	10,000 Departments
Concurrent Clients	10,000 Clients (per server)
Serial Port Capacity	64 x RS232C Serial Ports (per server)
System Architecture	Client/Server, TCP/IP Communications. Server runs as a service
Internal Communications	Encrypted Transport Control Protocol / Internet Protocol (TCP/IP)
PBX Port Capacity	64 Ports
PBX Interface	Two Wire Analogue Extension (FCC, Austel & PTT Approved)
PBX Messages	100 User-defined messages
Alarm Capacity	64,000 Alarm inputs (Multiple Alarm Sources)
Escalation Capacity	10,000 Call escalations, unlimited escalation steps
Scheduling Capacity	10,000 Individual schedules, unlimited number of shifts
Reminder Messages	100,000 reminder messages, unlimited forward scheduling
Terminal Capacity	64 Operator Terminals (VT100, WYSE or ANSI Compliant Terminals)
High Level Interfaces	64 High Level Interfaces via TCP/IP or RS232
Carrier Capacity	10,000 Paging/SMS Carriers with modem pooling
Internet Messaging Protocols	SMTP (email), SNPP, WCTP, Web Paging
Inbound Email	Received via Simple Mail Transfer Protocol (SMTP) Server
Security Configuration	User Configurable, each menu item individually selectable per user
Paging Protocols	POCSAG CCIR #584 at 512/1200bps Telelocator Network Paging Protocol (TNPP, WCTP, SNPP) Telelocator Alphanumeric Protocol (TAP, IXD, PET)
DECT Protocols	Spectralink, Kirk, DECT SMS (Short and Long Message Formats) Alcatel A4400 DECT Interface
Nursecall Protocols	CallGuard, DigiAlert, Dukane, Gladstone, Jeron, Medicom, Sedco, Austco, Responder IV, Tek-Tone, Vitalcall, Wescom, Zettler, Simplex Grinnell
Slot Machines Protocols	Aristocrat, Bally, IGT, Tattersalls, Turbo Bonus
Fire Alarm Protocols	Ampac, FFE, Simplex, Wornald, Silent Knight
Additional Protocols	Citect, Honeywell BMS, Macroview, Modbus
Custom Protocols	Scriptable, Statistics



Product Name	Ordering Code
BASEPage - Single User Licence *	BP 2000 1
BASEPage - 10 User Licence *	BP 2000 10
BASEPage - 50 User Licence *	BP 2000 50
BASEPage - 100 User Licence *	BP 2000 100
BASEPage - 250 User Licence *	BP 2000 250
BASEPage - 500 User Licence *	BP 2000 500
BASEPage - 750 User Licence *	BP 2000 750
BASEPage - 1000 User Licence *	BP 2000 1000
BASEPage Recipient Increase	BP 2000 REC
BASEPage Web Client	BP 2000 WEB
BASEPage Web Client Upgrade	BP 2000 WEB UP
BASEPage Upgrade	BP 2000 UP
BASEPage Database Conversion	BP 2000 CONV
Commtech Wireless Software Annual Maintenance Program	SOFT MAINT
Software Version Upgrade	SOFT UP

\* [Up to 1,000 Recipients]

Authorised Distributor



**CommtechWireless**  
www.commtechwireless.com  
sales@commtechwireless.com

**Australia**  
PO Box 1037  
OPDC 6916  
PERTH, Western Australia  
Phone: +61 8 6240 0000  
Fax: +61 8 6240 0001

**United States**  
8301 Cypress Plaza Drive, Suite 105  
JACKSONVILLE, FL  
32256-4416  
Phone: +1 904 281 0073  
Fax: +1 904 281 0074